

Richard Phillips

Curriculum Vitae

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Summary

Richard is an experienced senior manager, with 25 years experience within the health / social care sector. Roles have ranged from street outreach work, policy work on a national stage, commissioning and senior manager at a large national charity.

He is currently working on several social enterprise projects, mostly in the field of addictions and mental health recovery and is available to discuss further projects.

In a voluntary capacity, Richard also sits on the Home Office Advisory Council on the Misuse of Drugs and is co-chair of the Recovery Committee, one of two standing committees within the Council.

Employment

SMART Recovery UK

Director

April 2010 to September 2014

Responsibilities

Director of an organisation running a fast growing network of free, peer led mutual aid meetings based on cognitive behavioural methods. The organisation also runs an innovative partnership scheme with care and treatment professionals.

Achievements

- Carried out strategic review of the organisation, developed a new business model with the Board and implemented this change process.
- Built a team to achieve 1,000% growth in four years, from 40 to 465 weekly SMART Recovery meetings, signed partnership with 300 care or treatment sites and delivered on-line training to over 5,000 people.
- Led the organisation to financial stability.
- Established a high profile for the organisation, both politically, within the wider UK recovery movement and academia. For example by publishing a well-regarded evidence review: <http://goo.gl/8GSOTc>

Independent Consulting

January 2008 to April 2010

- Developed a website based on re-analysis of publically available regulatory data to help care managers and the general public identify the best care home for their needs.
- Delivered consultancy services around organisational change and quality to a West London PCT and Wormwood Scrubs Prison.
- Updated and re-launching ScriptBase, a software package to print prescriptions for drug dependency services. This software package was originally developed by Richard in 1990 and has been available commercially since that time.
- Served on the Home Office *Advisory Council on the Misuse of Drugs* and the Joseph Rowntree Foundation *Programme Advisory Group on Alcohol*.

Phoenix House, London
Director of Business Development and Strategy

September 07 to January 08

Responsibilities

Created a new directorate, including the organisation's first Quality team. Overall responsibility for quality development, therapeutic programme development, new business tendering, external affairs and fundraising.

Achievements

- Drafted a consensus response to the government drug strategy on residential services, secured 18 high profile co-signatories from across the field. <http://bit.ly/1ETEkct>
- Developed a new marketing strategy for the 8 residential services and a new business development process integrating tender writers and operational staff.
- Drove the successful tender for a new Tier Four project worth £1.2m to Phoenix Futures over four years.

Phoenix House, London
Director of Services

June 05 to August 07

Responsibilities

Supervised all aspects of service delivery, the core activity of Phoenix House. Ensured contract compliance, drove quality improvement across the 68 services run by the organisation, with oversight of 480 staff.

Achievements

- Developed a comprehensive quality improvement plan, including a standards and audit framework, to improve effectiveness of services, enhance marketability and reduce clinical and legal risk.
- Supervised major restructuring, impacting 10% of the organisations staff and re-engineered inter-departmental business procedures to align with the new structure.
- Influenced national policy on the role of residential services within the National Drug Strategy through participation on National Treatment Agency (NTA) working groups and lobbying politicians at the highest level.
- Contributed to the profile of the organisation by conducting television and radio interviews.

Alcohol Concern, London
Acting Chief Executive

August 04 to end Nov 04

Responsibilities

Provided strategic oversight, management and leadership of Alcohol Concern, the leading social policy organisation on alcohol misuse, following departure of well-known CEO. Influenced social policy at the highest level, advocating for a government alcohol policy informed by a public health perspective.

Achievements

- Led high-profile organisation in the critical months following the launch of the *Alcohol Harm Reduction Strategy for England*, refocusing priorities in response to this *Strategy*, whilst stabilising the organisation through this transition.
- Maintained high profile of the organisation via public appearances, speaking engagements and media interviews.
- Lobbied successfully for Alcohol Concern's perspective to be included in the Public Health White Paper.

Responsibilities

Senior manager, with particular focus on social-policy affecting alcohol treatment services.

Achievements

- Influenced national policy on alcohol by participation on working groups, including the core drafting team for *Models of Care for Alcohol*, the expert advisory group for the government's *Alcohol Harm Reduction Strategy* hosted by Hazel Blears and as principal external advisor on the development of the *Prison Service Alcohol Strategy*.
- Advocated and supported the rollout of the government's *Dual Diagnosis Guidelines* across mental health and alcohol treatment services.
- Coordinated Alcohol Concern's response to a range of health and social care consultations, including *Every Child Matters*, *The Mental Health Act*, and *Alcohol Harm Reduction Strategy*.

Greater London Drug and Alcohol Purchasing Group **London Commissioning and policy manager**

Feb 01 to June 02

Responsibilities

Management of a multi-million pound grant programme on behalf of the Department of Health. Developing substance misuse commissioning policy across London.

Other Employment

<i>Organisation</i>	<i>Dates</i>	<i>Title</i>
Rugby House Project	July 97 Feb 01	Project Manager - Alcohol Resource Centre
Royal Free Hospital	Oct 94 Jul 96	Acting Drug Services Manager
"	Jan 94 Sept 94	Deputy Drug Services Manager
"	Apr 90 Dec 94	Community Drug / HIV Worker
Mainliners	May 89 Feb 90	Key worker & office administration (volunteer)

Training and Education

<i>School/College/University</i>	<i>Dates</i>	<i>Qualifications</i>
Kensington Consultation Centre	1999 to 2002	Management MSc. (ABD)
Institute of Family Therapy	1993	Systemic Family Therapy (Part 1)
Loughborough University	1984 to 1987	Social Psychology - Bsc 2:2